



The Eden Project in Cornwall, an educational charity and social enterprise, aims to connect people with each other and the living world.

The Eden Project has been telling its stories to a steadily growing audience. Like all the best stories, ours have many voices. They are vivid and intimate, with a sweeping compass and a compelling energy. They tell of man's evolving relationship with the natural world. They question our relationship with our fellow man.

What you hear as you zigzag through the gardens and the Biomes, the art and the architecture, the classrooms and the cafés, may be a different story every day because every day is different. The plants change with the seasons, of course, and the events and activities dreamed up by our extraordinarily creative team are designed to surprise and enthral. Our visitors become part of the stories and contribute to their telling.

The common thread that runs throughout is a search for balance. The lessons of science – botany, ecology, anthropology, sociology – are that a new equilibrium is needed. At Eden, we encourage people, young and old, to observe, listen, share and respect. This is what we mean by education and it is the best way, we think, to find that balance.

We help people to imagine a better way to live, sustainably, within the confines of our remarkable planet and we achieve this partly by our own actions. The Eden Project is a symbol as well as a practical demonstration of the potential for transformation, but we re-examine constantly our capacity to transform. This report highlights some of the many ways in which we do so.

Myra

Edward Benthall, Eden Trustee and Chairman of the Eden Trust

INTRODUCTION by Gordon Seabright

Visitors to the Eden Project are greeted by a sign: 'We are ordinary people trying to change the world. Join us.' An increasing number of people are doing just that, either informally with the actions they take in their communities, homes and workplaces, or more formally by becoming Members of the Eden Project.



Eden's purpose is to connect people with each other and the living world, and for

the past two years we have been following a strategic framework intended to ensure that we focus on the priorities agreed by our Trustees and Directors in 2015. We have made great strides during this period, building a resilient platform from which Eden has begun its latest phase, investing in our Cornish home, beginning to make our ambitions as an educational charity a reality, tackling issues of community cohesion and loneliness and, importantly, working towards the creation of new Edens across the world. Eden has been transformed and we look forward with great confidence.

This report highlights some of our achievements during 2016– 17. We delivered our fourth consecutive year of growing visitor numbers, including the busiest December Eden has ever enjoyed. This growth helped us invest in the Project, with resources focused on new and exciting exhibits such as the Weather Maker and the increasingly beautiful Bright Sparks planting of *Kniphofia*, increasing resilience through behind-the-scenes capital projects, and training our people through initiatives such as Eden Connections. The launch of our Life Sciences agenda and programmes such as Little Eden and Deep Roots, New Shoots, signalled our intent to connect new audiences of all ages with the living world, and we brought our community programmes together under the single banner of Eden Communities to help fulfil our promise to connect people with each other.

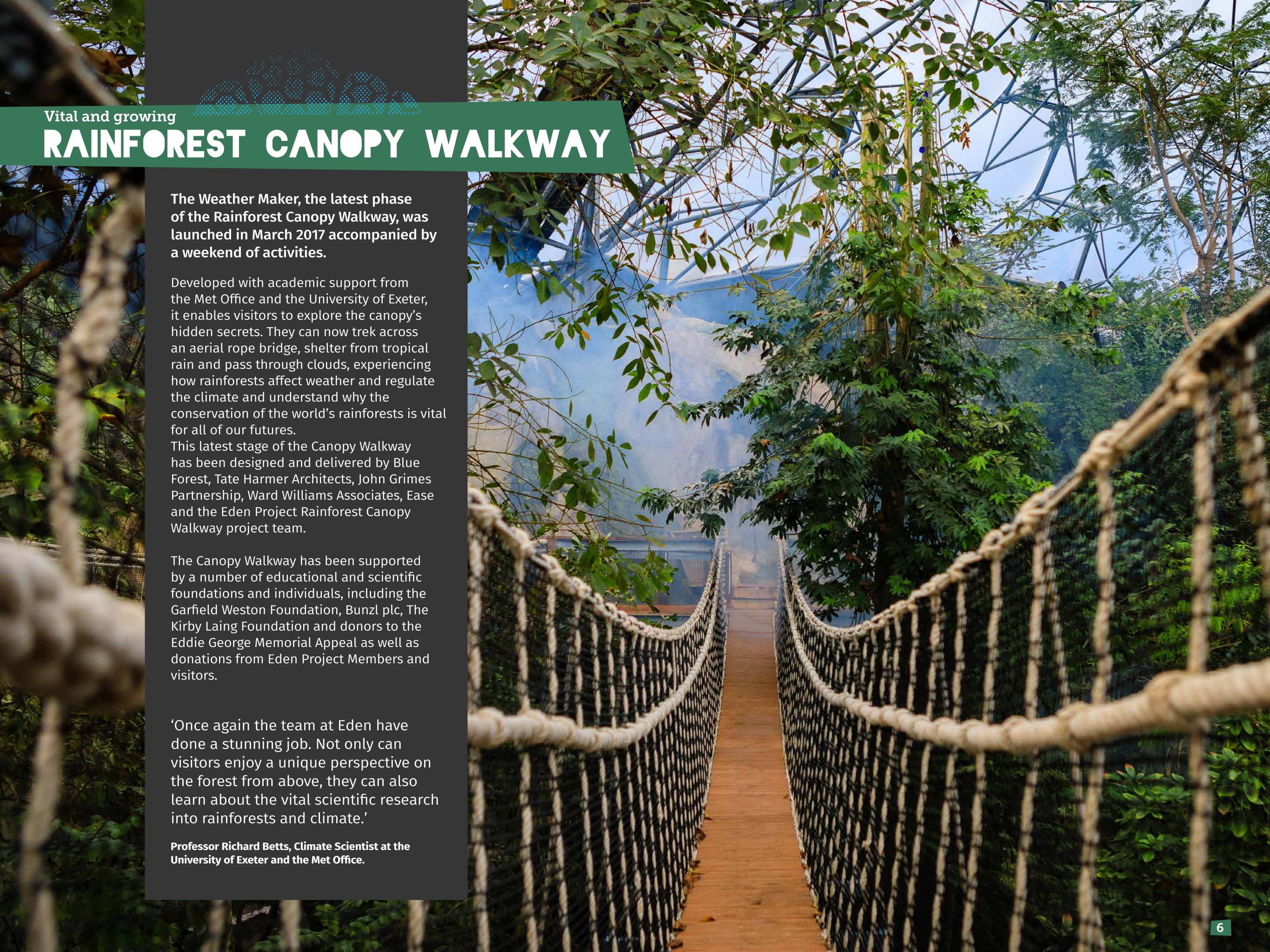
Thank you for reading our annual review, and for your interest in our work. And if you share our passion for making a positive difference, join us!



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RELAXED SESSIONS

The Eden Project prides itself on being an inclusive visitor attraction.

We work with the Sensory Trust to ensure that Eden is accessible to everyone. Following the demand for our first Relaxed Sessions at Christmas 2015 we developed our first summer Relaxed Sessions for Dinosaur Uprising in 2016. The sessions were designed for children with autism spectrum condition, sensory and communication needs or learning disabilities who might benefit from a more informal experience and were run on Friday and Saturday mornings before the Eden site opened to the rest of the public. The children had the chance to enjoy the main exhibition at their own pace in a calmer environment – as well as meeting the dinosaurs.



Vital and growing

WOW WEEKENDS

In January, our series of weekend events for families themed around science got the year off with a bang.

Devised to help gather momentum for the launch of Invisible Worlds in 2018, each WOW Weekend explored a different aspect of science. 'Far-out Forces' investigated physics and meteorology; the Met Office demonstrated how to make a tornado in a bottle and predict storms, 'Amazing Space' explored the universe and how to get out there. 'Mighty Microbes' featured the minuscule marvels that make the world go round.



This year saw Eden launch its first Escape Room: Alien Escape.

Escape Rooms are problem-solving physical adventure games in which teams work against the clock to solve a series of puzzles to escape a room, or series of rooms. Recognising the potential of escape rooms as a science communication tool, Eden created a scenario in which teams were tasked to create an immune system for an alien who had crash-landed on Earth. Alien Escape was devised by Eden with the help of one of the country's top escape room design teams, the Tom Sawyer Effect, who were behind London's premier escape game Time Run and The Crystal Maze live and supported by the Wellcome Trust. Of those taking part, over half were from non-STEM backgrounds (science, technology, engineering and maths) and over a third wouldn't normally seek out science-based activities. Eighty-nine percent of participants said they would recommend it to friends and family.

VisitEngland – winner best visitor attraction for inclusivity 2017

Gold award for Access and Inclusivity at the South West Tourism Excellence Awards

Cornwall Tourism Awards – Best visitor attraction for Access and Inclusivity.





































Reporting FINANCIAL SUMMARY

It's been a good year for the Eden Project. We made a cash surplus from trading of more than £1.6 million in the last financial year. Turnover and visitor numbers also increased significantly during the period.

Annual accounts for 2016/17 show that the trading cash surplus of £1,653,000 was down on the previous year's figure of £1,823,000. However, it is the fourth successive year that Eden has recorded a significant profit.

2016 saw Eden making big investments in its staff and on improvements to the site. There have been increased costs meeting and exceeding the National Living Wage requirements by applying the wage to employees from age 21 rather than the mandatory 25.

Building on the success of the previous three years, turnover increased for the financial year by more than £1.8 million mainly due to an increase in visitor numbers. For the first time since 2011, Eden welcomed more than a million visitors in a 12-month period and recorded our highest visitor numbers for December since opening.

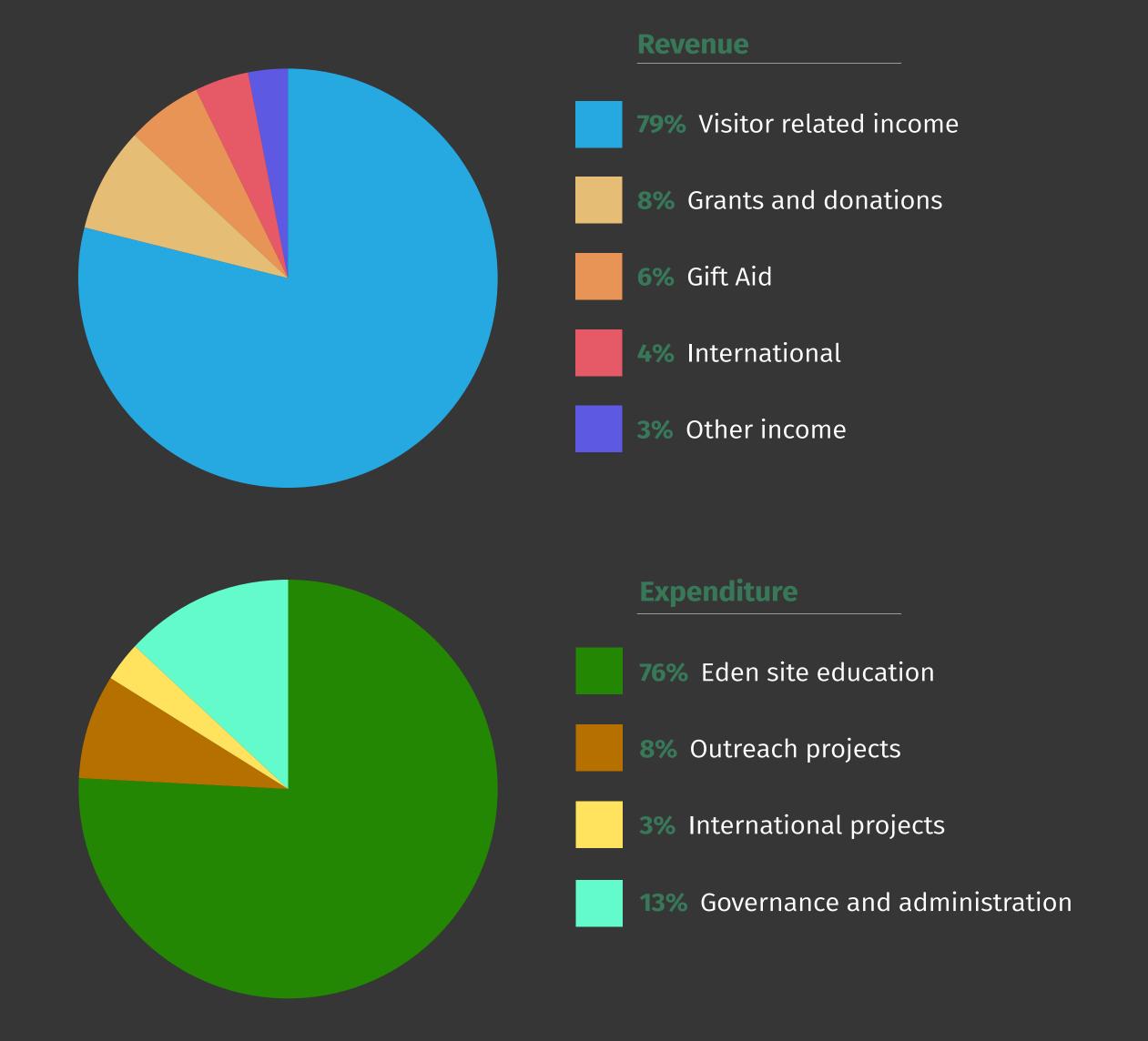
Any surplus generated from the visitor destination and related income streams is used to support maintenance and investment on our site, educational programmes and financing costs. The surplus is not sufficient to cover all the costs and like many charities we seek the support of Charitable Trusts, grants and donations to deliver new educational projects in the societal, health and science arena.

Eden is grateful to the support of its funders (a full list of which can be found on p.34 of this document) which has enabled the creation of the Weather Maker in the Rainforest Biome, the development of Invisible Worlds and the continuing success of Eden's development and outreach projects (see pp.13–15).

The full financial report can be found here: https://beta.companieshouse.gov.uk/company/04487099

'It has been another encouraging year, with good results in terms of our trading surplus, turnover and visitor numbers, all of which have helped us make significant investments in the team and our site.'

Peter Wroe, Finance Director



Eden Project Group Accounts	Mar-17 Group Actual YTD £000s	Mar-16 Group Actual YTD £000s
Group Earnings before interest	1,805	1,885
(Reduction) / Increase in net current liabilities	(999)	796
Net Cash Inflow from Core Activities	806	2,681
Net Interest Paid	(445)	(506)
Net Investment in Fixed assets	(1,047)	(673)
Loan and Lease Advances	1,535	284
Loan and Lease Repayments	(1,067)	(1,662)
Net Cash (Outflow) / Inflow	(218)	124

Reporting

REGENERATIVE SUSTAINABILITY

At Eden, sustainability to us has always meant regenerative sustainability: how can we generate more (environmental, social and economic) good?

Since its opening in 2001, Eden has contributed £1.7 billion to the local economy and is one of the most important employers in the county. With the skills of our horticulture team, our global garden is thriving. Over a million plants now grace a formerly derelict site, performing an important carbon sequestration role, over 17 million people have been exposed to Eden's message through our site, with even more through our on-site education programmes and community outreach projects. This is regenerative sustainability.

Sustainability figures 2016/17

A busy year has meant we have prepared more food, done more cleaning, and we have had bigger as well as more energy-intense events. All of this combined has meant we have seen our carbon emissions increase somewhat on last year's figure to a total of 3,413 tonnes CO₂e. But compared with our baseline year, we have still managed to achieve emission reductions.

Despite increases in some areas such as energy use, we have managed to reduce carbon emissions in others. In 2016, we introduced a new fleet of 19 electric vehicles in partnership with Renault, reducing our use of petrol- and LPG-fuelled vehicles and therefore our carbon footprint. We continue to source all of our electricity from Good Energy, ensuring our electricity comes from 100% renewable sources.

Our increasing number of partnerships and international work has meant business travel, particularly long-haul flights, increased considerably over this last year. We offset carbon emissions related to business travel with Climate Care.

We continue to work towards our zero waste to landfill target and despite increasing visitor numbers we are producing less waste. 87% of our waste is now either recycled, composted or turned to energy compared to 55% in our baseline year.







7% Business travel (air and car)

4% Fuel for Eden vehicles

1% Refrigerants and catering gases





Reporting CARBON FOOTPRINT EDEN PROJECT

		2016/2017		2015/2016		Baseline year 2012/2013	
	Source	Units	CO₂e (t)	Units	CO ₂ e (t)	Units	CO ₂ e (t)
Energy	Electricity (kWh) Gas (kWh) LPG (l) Oil (l) Bottled Gas (catering LPG)(l) Renewable generation (kWh) Total	4,316,637.0 5,180,820.6 128,741.0 0 3,020.4 32,376.7	1,778.7 953.3 193.8 0 4.5 0 2,930.2	3,977,203.2 4,762,056.8 148,242.0 1,800.0 1,880.0 50,695.4	1,838.2 878.4 223.8 4.6 2.8 0 2,947.7	4,764,421.0 5,671,168.0 128,053.0 991.0 1,923.0 68,924.0	2,191.7 1,050.4 196.3 2.5 3.0 0.0 3,443.8
Fuel for Eden vehicles	Diesel (l) Gas oil (red diesel) l Petrol (l) LPG (l) Total	6,827.9 30,974.0 6,883.9 9,772.0	17.8 91.9 15.1 14.7 139.5	6,572.7 30,818.0 7,785.4 15,712.0	17.2 91.4 17.1 23.7 149.4	38,834.4 0.0 9,171.4 18,719.0	100.3 20.1 28.2 148.7
Refrigerants and catering gases	R134a (kg) R404a (kg) R417a(kg) R407c (kg) CO ₂ (l) Total	1.78 8.23 1.0 0.85 1598.1	2.5 32.3 1.4 1.5 1.6 39.4	2.64 3.97 15.5 1094.3	3.4 15.6 20.2 1.1 39.2	4.10 3.80 0.00	5.3 12.4 0.0
Business travel	Car (km) Domestic flights (passenger km) Short-haul flights (passenger km) Long-haul flights (passenger km) International flights (passenger km) Total	174,271.7 123,036.0 20,941.0 576,607.0 340,931.0	32.6 34.3 3.5 110.5 61.0 241.9	193,588.8 96471.3 75743.1 227,205.9	36.6 28.7 12.9 45.0	218,812.5 84,804.5 10,851.5 177,655.0	41.4 24.9 1.8 37.3
Water	Mains water supply (m3) Water treatment (m3) Rain & Ground water usage (m3) Total	11,137.9 54,615.5 43,477.6	3.8 38.7 0 42.5	10,021.3 67,401.0 57,379.8	3.4 47.7 0 51.2	13,393.0 25,127.0 11,734.0	4.6 17.8 0.0 22.4
Waste	Food - Aerobic/anaerobic digestion (tonnes) Recycled (tonnes) Energy recovery (tonnes) Clinical & Haz waste (tonnes) Landfill (tonnes) Total	65.0 159.1 180.9 5.5 55.3	1.4 3.3 3.8 0.1 11.0 19.6	84.1 148.7 173.9 4.9 56.7	1.8 3.1 3.7 0.1 11.3	5.7 206.4 0.0 10.1 161.1	0.0 4.5 0.0 4.0 45.1 8.5
	Total (tonnes CO₂e)		3,413.2		3,330.4		3,746.5

The carbon emissions calculation for 2016/2017 are based on Defra 2016 greehouse gas conversion factors. Well to tank emissions have been omitted for 2016/2017 reporting in line with The Planet Mark's Code of Practice. 2012/2013 is our baseline year against which we compare performance. With regard to flights, we have included figures from our travel partner Key Travel only.







When Britain's Victorian palaces of public education were built, they reflected an understanding of the world very different to our own.

In botanic gardens, zoos and museums the world was firmly divided into plants, animals and humans. We now know that life as we experience it, ourselves, the plants and the animals, are exceptional: most life (more than 80% by mass) is microscopic. The scales we use to measure the world – from a hair's breadth to a mile, from seconds to lifetimes – are the merest slivers of space and time, while most earth processes such as plate tectonics or evolution work over distances and time spans that are hard to comprehend. Invisible Worlds will explore the world beyond our senses: too vast, too small, too fast, too slow, too far away in space or time.

Invisible Worlds will be based in the Core building. After 12 years and 12 million visitors, this extraordinary building, based on the mathematics of nature, is having a facelift. Launching in late spring 2018, new exhibits, exploring our relationship with microbiology and planetary forces, will be installed on the ground floor. On the first floor, a working laboratory will provide a new way for Eden to engage the public and schools around science. The lab will offer demonstrations, citizen science, and debates about new technologies and hot topics for the public. The top floor will have a larger flexible exhibition and events space to provide the south west with a venue for the very best travelling exhibitions, and also feature the Rock Garden, which will explore the biology of geology. The café kitchen will be opened up and will be used for cookery demonstrations and classes year-round.

This project has over £3.5m of support from the Wellcome Trust, Wolfson Foundation and Dr Mortimer and Theresa Sackler Trust but we are seeking support for further live programming, artworks and standalone exhibits on subjects such as camouflage and bioluminescence.

edenproject.com/invisible-worlds

Future plans WALK THIS WAY

In January 2017, Eden Project teamed up with the Jo Cox Foundation to prepare for the Great Get Together, a weekend to celebrate community and commonality with The Big Lunch at its centre.

There are also plans afoot to shine a light on ordinary people going the extra mile for their communities all over the UK. The Great Big Walk will see five teams of walkers set off from the late Jo Cox MP's constituency on a three-week adventure. The teams will walk to Scotland, Wales, Northern Ireland, Cornwall and London, each returning to their communities in time for The Big Lunch. Along the way, they will stop in different places to get to know the people working on amazing projects that bring their communities together.

edenprojectcommunities.com

200+ MILES 5 ROUTES

10 WALKERS

21 DAYS

1 MISSION

to shine a light on ordinary people who are going the extra mile to bring people together







In 2015, Paris bore witness to an act of political imagination beyond anything we could have dreamed possible. Its import became obvious as Laurent Fabius looked up from signing it. The delegates first clapped, then rose to their feet and cheered and everywhere there were tears. Those that say it hasn't gone far enough don't seem to grasp the powerful symbolism of an act of almost universal will enacted on behalf of all of us. Tweaking can come, but the principle is established.

The present disquiet over the withdrawal from the Agreement by the Trump administration has strangely had a hugely positive effect too, as all over America, states, cities and parishes are committing themselves to Paris at a scale which is massively encouraging. When Pittsburgh asks the President not to speak on its behalf because it is committed to going green, you might say that the Administration is out of step with the tide of history!

Eden wants to grow awareness of the work of the Stockholm Resilience Centre on the 9 Planetary Boundaries for a safe operating system for a healthy planet, and the 17 UN Sustainable Development Goals. Like the Paris

Agreement neither is perfect, but an important step to putting 'globalisation' behind us and ushering in a period of reflecting that we are now Citizens of the World with shared concerns and responsibilities.

As a result, Eden has set itself the ambition of building an Eden on every continent, each independent yet linked to our Cornish hub, and each having a distinct main ecological theme which as a whole will enable the Eden family to offer a holistic approach to and perspectives on the natural forces that shape and influence our planet.

We are doing this is because we believe we can create platforms that will enable scientific, cultural and social ideas to be explored and disseminated widely, thereby speeding up the process of humanity living at ease with the environment.

Underpinning all this is a passion for education and a belief that the distinction between education and qualifications has been blurred too much. We are investing heavily in our capacity from Nursery to degree level, specialising at the higher level in the repositioning of horticulture and agronomy

to transform them into courses attractive and stimulating to young people. This is essential as across the world farmers are ageing and a new generation is not being attracted in. This has a huge potential impact on food security and food safety. Moreover, the Planetary Boundary work throws up the startling insight that 43% of negative impacts on the environment come from poor agricultural practice.

Our mission is to develop public understanding of how the natural world works and how we can minimise our impact upon it while sustaining ourselves, and to teach the coming generations how to work and live well within those boundaries. This in turn will improve our chances of achieving the Sustainable Development Goals.

So...taking the example of Paris, we at Eden would say that the time is coming where we accept that sustainability isn't about continuing doing everything the same but without the carbon problem, and becomes instead a journey towards balance in all things.



Sir Tim Smit, Executive Vice Chairman & Co-Founder, Eden Projec

THANKS TO OUR SUPPORTERS

During the financial year 2016-2017 the following funders provided financial support to a variety of our charitable projects, many of which have been mentioned in this report. Further details of all of our funders to date are available from our website www.edenproject.com.

It's thanks to their help and cooperation that we are able to undertake much of our charitable work. Eden Project International will be established as a separate company under the Eden Trust in the next financial year. Many other supporters have played a part in our development since Eden Project opened in 2001. We would particularly like to thank our volunteers for their time and effort.

edenproject.com/eden-story/our-ethos/eden-project-international

Our funders

The Big Lottery Fund (Big Local)

The Big Lottery Fund (The Big Lunch Programme)

The Wellcome Trust

Power to Change – Peer Network Grant

European Social Fund (Living Well)

European Social Fund and The Big Lottery Fund (Building Better Opportunities)

Association of Science and Discovery Centres

Woodford Investment Management (Neil Woodford and Craig Newman)

The Pears Foundation

The Prince of Wales's Charitable Foundation

Dr Mortimer and Theresa Sackler Foundation

Kirby Laing

St Austell Brewery

Pukka Herbs

Renault

William Grant

University of West of England Bristol

Cormac

DIRECTORS AND TRUSTEES

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Edward Benthall, Chairman of the Eden Trust

Jonathan Drori

Lucy Parker

Penny Parker

Sir Ghillean Prance

Richard Reid

Geoffrey Austin

Professor Adam Beaumont

Kevin Havelock

Sir Ferrers Vyvyan

eden project





The EPL Board

Eden Project Limited is managed by a Board of Executive and Non-executive Directors.

Non-Executive Chair

Judith Donovan CBE, Non-Executive Chair of Eden Project Ltd

Geoffrey Wilkinson, Non-executive Co-Chair of EPIL

Keric Morris, Non-executive board director of EPIL and EPIL

The Directors

Sir Tim Smit KBE, Executive Vice Chair of EPL and Executive Chairman EPIL

Gordon Seabright, CEO of EPL and board director of EPIL

David Harland, board director of EPL and CEO of EPIL

Mike Maunder, board director of EPL and EPIL

Peter Stewart MVO, board director of EPL

Peter Wroe, board director of EPL

Angela Marshall, non-executive board director of EPL

Helen Owers, non-executive board director of EPL and EPIL

Andrew Peters, non-executive board director of EPL

Andrew Walmsley, non-executive board director of EPL

Caroline White, non-executive board director of EPL

Lucy Edge, non-executive board director of EPL