

EDEN ROLE PROFILE

TITLE: Maintenance Work Experience Student

Updated: September 2011

REPORTING TO: Maintenance Supervisor

ROLE OVERVIEW: To assist the maintenance team in day to day repairs around the Eden Project site. This is a varied role that will working with the Eden Projects Electrician, Plumber and general maintenance team members. There will normally be the opportunity to spend one day of the placement with the Projects Team.

EXPECTATIONS FOR PERFORMANCE:

- Awareness of health and safety guidelines with regard to ensuring a safe environment for visitors and colleagues (covered at induction)
- Respect for customer service at all times
- The ability to follow instructions and ask questions if unsure
- An enthusiastic outlook to the role
- An interest in general maintenance including plumbing and electrical works

KEY SKILLS THAT WILL HELP YOU:

- Communication skills
- High level of customer service awareness
- Basic IT, numerical and literacy skills

QUALITIES YOU WILL NEED TO DISPLAY:

- Smart appearance
- Good time keeping
- Respectful approach to both colleagues and visitors
- Friendly, polite and enthusiastic outlook
- An interest in the aims and objectives of the Eden Project